



Privacy Policy –

It Is Well Healing Center LLC

Effective Date: 1/7/2026

At **It Is Well Healing Center**, your trust and privacy are important to us. This policy explains how we collect, use, and protect the information you provide when you visit, book sessions, or become a member.

1 Information We Collect

We may collect the following information:

- Name, email, phone number, and mailing address
- Health information relevant to your participation in wellness sessions
- Payment information for sessions or memberships
- Booking history and preferences

All information is collected **voluntarily** and with your consent.

2 How We Use Your Information

We use your information to:

- Schedule and manage appointments and memberships
- Communicate important updates about services, classes, or policies
- Respond to questions or concerns
- Improve our services and client experience

We do **not sell, rent, or trade** your personal information to third parties.

3 How We Protect Your Information

We take the security of your data seriously:

- Personal information is stored in secure booking software

- Payment information is processed via trusted payment platforms
 - Only authorized staff have access to health or booking details
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4 Sharing Information

We do not share your information except in limited cases:

- When required by law
- With service providers essential to the operation of the center (booking software, payment processing)
- With your consent

All third parties are bound to respect your privacy.

5 Your Rights

You have the right to:

- Access the information we hold about you
- Request corrections to your information
- Request deletion of your information (subject to legal or business obligations)
- Opt out of marketing communications at any time

To exercise any of these rights, please contact:

Info@Itiswellhealingcenter.com

6 Cookies & Online Tracking

Our website may use cookies or analytics tools to:

- Improve website functionality
- Understand site usage
- Enhance your experience

No personal information is shared or sold through these tools.

7 Changes to This Policy

We may update this policy occasionally to reflect new practices or legal requirements. Any changes will be posted on this page with an updated “Effective Date.”

8 Contact

If you have questions about this policy or your information, please reach out:

Ginnie Porter
It Is Well Healing Center LLC
Email: info@itiswellhealingcenter.com
Phone: 217-860-8442

Thank you for trusting us with your care 🌿